

SVUEX Limited.
These are our
Terms and Conditions
for the Svux Trading Account.

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1. Introduction

Thank you for your interest in the SVUEX Trading Account. We're delighted you would like to align your everyday investing to your values.

These Terms and Conditions apply to your Svuxex Trading Account with Svuxex Limited. These Terms and Conditions form part of the Agreement between you and us. The Agreement also includes a AI Crypto Brokers Tariff for deposit accounts (Tariff), which you can find in your personal account. These Terms and Conditions explain our obligations to you and your obligations to us. The operation of your Account and these Terms and Conditions are governed by the Law of United Kingdom. These Terms and Conditions and any other documents we provide to you will be in English.

You should read these Terms and Conditions carefully and keep a copy for future reference. You can request additional or updated copies (and any other documents that form part of the Agreement between you and us) at any time.

You should also read our Tariff. The Tariff has information about the interest rates applying to your Account. The latest Terms and Conditions and the Tariff are also available on our Website at <https://svuex.com/>.

2. Meaning of words

In these Terms and Conditions, a number of words and phrases have a special meaning, which are explained here:

• **You and your** means each person who is named as the Account holder

• **We, us and our** means SVUEX Limited incorporated under the laws of United Kingdom

• **Account** means Investor's personal page on the Internet site <https://svuex.com/>, where the Investor independently at any convenient time can replenish his Investor Account. As well as to determine the conditions for the execution of

the current Agreement and to get acquainted with the Report on the execution of the Agreement, do the necessary paperwork for the execution of the Agreement (including an application for obtaining a cryptocurrency), and containing other information about the status of the implementation of the Agreement and on the process of exchange of documents and information by the Parties

• **AI Crypto Brokers** is a patented technology of Svuxex Limited, which is a combination of human and artificial intelligence to conduct transactions in the cryptocurrency market

• **Blockchain** – the underlying technology on which cryptocurrencies operate

• **Calendar Day** means any day of the week from Monday to Sunday

• **Coin** – a colloquial term for a cryptocurrency

• **Coupons** means exclusive discounts and benefits on the SVUEX platform through a selection of promotional offers

• **Cryptocurrency** is a digitally decentralized asset that uses cryptography to guarantee the integrity of the blockchain in the transaction base

• **Cryptocurrency wallet** is an Internet service that allows you to store cryptocurrency and carry out transactions

• **Deposit** is a cryptocurrency concluded on the basis of a cryptocurrency storage agreement between the client and Svuxex, for which the client receives interest and the body of the deposit at the end of the investment period

• **Investor** a person who invests his money (cryptocurrency) in the organization Svuxex Limited for the purpose of making a profit. Svuxex Limited acts as the Legal Representative

• **Legal Representative** means that Svuxex Limited acts on behalf of the client (investor) in financial matters on the basis of powers recognized by international law

• **Master PIN** serves as an extra layer of defense against any unauthorized activities involving

your account.

- Partners Network.** Get the opportunity to increase your income with our attractive rewards from the SVUEX Affiliate Program by inviting people through your referral link

- PR (Percentage Rate)** means the cost of the deposit taking into account that interest is charged daily interest accrual

- Referral link** is a unique link from your account that can be sent to another person to receive referral rewards from a partner's investment

- Referral rewards** means a reward from the invested amount of your partner, using your referral link under the terms of the referral program 8% 5% 3% 2% 1%

- Registration** means that this is a section intended for creating an account and personal user account. In it, a person indicates his personal and contact information and password

- Security Details** means any digipass, username, passwords (including your PIN), passcodes and Mobile Secure Key relating to your Account

- Tariff plans** means the tab on the website www.svuex.com in your personal account called "AI Broker", which shows the profit interest rates applicable to your account. (Registered in Appendix 1)

- Terms and Conditions** means the general and specific Terms and Conditions, online Terms and Conditions, our Tariff and the application form, unless otherwise stated

- The Investor's Account** is a unique personalized register of transactions in the Investor's Personal Account, intended for carrying out and controlling cryptocurrency transactions

- Website** means our internet presence at www.svuex.com

- 2FA** ensures account security using two-factor authentication.

Part 1:

General Terms and Conditions

3. Changes to these terms

From time to time, we may change our Agreement with you, including these Terms and Conditions and the Tariff. This may happen for the following reasons:

- If the change is to your advantage – this includes changes which clarify or simplify these Terms and Conditions or which make them fairer in any other way

- To improve or update a product or service we provide to you

- To remove a product or service (for example where it is not being used)

- To reflect changes in our systems or processes

- To reflect changes in applicable laws or regulations

- To change the interest rates to your Account in favor for you or add new Tariff Plans.

When we will tell you about changes to these Terms

We will tell you about any changes by post, email or secure social media message using the most recent contact details you've provided. We may also use online news feeds and social media to keep you informed.

4. Our Services

4.1 Svux.com is an online platform of SVUEX Limited, providing a wide range of investment services in the cryptocurrency market. We use the most effective investment tools and offer several basic asset management strategies using broker AI to meet different investor expectations.

4.2 We offer brokerage AI services on the

leading trading floors, powerful analytical support and special conditions for professional market participants.

5. Security

It is important that you keep your Security Details safe and secure. This is essential to help prevent fraud and protect your Account. Please make sure you do the following:

- Keep your computer secure by making sure you maintain up-to-date anti-virus and spyware software on your computer and use a personal firewall. If you use a public computer (for example, in an internet café or library), you should ensure you do not leave any personal details stored on that computer once you have finished using it

- Keep your Security Details secret by taking steps including (but not limited to) the following precautions:

- (1) Try to memorise any Security Details we send to you after you receive them, keep our documents in a safe place first and then destroy them. Keep the digipass (if you have one) in a safe place

- (2) Never give your Security Details to any other person

- (3) Take reasonable care to ensure that no one can see your Security Details when you use them.

- Be very wary of emails or calls asking you to reveal any personal security details. Neither we, nor the Police, will ever ask for your digipass number, PIN or mobile app passcode whether by email, letter, SMS or phone. You should never share this information with anyone in any circumstance. If you are not sure that the call is really from us, you can write to us at fraud@svuex.com or via [online](#) support chat 24/7 to make sure. If you provide your Security Details (including your PIN) to anyone you may be responsible for any losses on your Account

- Always access our Internet site via the svuex.com site or by typing the address into

your web browser or phone.

- Follow any further security advice we may offer from time to time on our Website at <https://svuex.com/en/help-hub>

Please remember that online communications are not secure unless the data being sent is encrypted. We cannot accept any responsibility for any emails accessed by a third party and/or corrupted before reaching us.

You must immediately contact our customer support team via live chat or social media channels provided on the site in the event of any of the following events:

If you see a payment on your Account that you don't recognize or see a payment on your Account that is not correct, you should contact us as soon as possible using the contact details above.

6. Responsibility of the parties. Assurances and guarantees

6.1. The risks of financial losses from transactions in the cryptocurrency market can be significant, regardless of who performs trading operations, the Investor himself, or an authorized Legal Representative. When deciding on the transfer of authority to perform transactions to the Legal Representative and transferring to him the cryptocurrency necessary for the execution of the Agreement, the Investor assumes all possible risks associated with the investment decisions of the selected Legal Representative, including the risks of possible financial losses. By signing this agreement, the Investor confirms that he is aware of and agrees with the potential risks associated with the execution of the current Agreement, realizes that the nature of the execution of the Agreement is of a high-risk nature, and the work of cryptocurrency exchanges is as a speculative exchange game. The Investor confirms that he is fully responsible for possible financial losses in connection with the execution of the current Agreement.

6.2. The Investor confirms that he is an adult, fully capable person who voluntarily and knowingly concludes this Agreement.

6.3. The Investor guarantees the legitimacy of the source of the cryptocurrency, and also that it is not in any way connected with the activities of legalization (laundering) of funds and (or) the financing of terrorism (extremist activities), and also that there are no other circumstances that violate the legality and validity of the current Agreement.

6.4. The Investor guarantees that he is the ultimate beneficiary under this Agreement.

6.5. The parties guarantee that on the day of signing the current agreement, they are not insolvent or bankrupt, and no claims have been brought against them that prevent the conclusion of the current agreement and (or) violate the rights of third parties.

6.6. The claim procedure for resolving disputes is mandatory. The term for responding to a claim is 5 banking days.

7. Intellectual Property Notices

Elements of the Site and Materials are protected by copyright, trade dress, intellectual property and other laws and may not be copied or imitated in whole or in part. No logo, graphic, sound or image from the Site or any Materials may be copied or retransmitted unless expressly permitted by SVUEX. Any permissible use of SVUEX's Materials, logos, graphics, sounds or images found on this Site must include the copyright notice identified below without any modification.

SVUEX, the SVUEX logo, any other protected mark or logo on this Site or Materials, and/or other SVUEX products referenced herein are trademarks and service marks of SVUEX Limited and its affiliated companies, and may be registered in certain jurisdictions. All other product names, company names, marks, logos, and symbols may be the trademarks of their respective owners.

8. Functioning of the Site

No representation or warranty is given that any functions contained in the Site will be uninterrupted, error-free, virus-free, free from harmful components, or that any defects will be corrected. No transmission over the Internet can be guaranteed to be secure. Access to and use of password protected and/or secure areas of the Site is restricted to authorized users only. Unauthorized access to such areas is prohibited and may lead to criminal prosecution.

9. Regulatory Information

SVUEX LIMITED. Registered Office: 128 City Road, London, UK, EC1V 2NX, No. 15342347. Authorized by the Prudential Regulation Authority and subject to UK law. SVUEX Limited adheres to the standards of conducting financial activities in accordance with the rules established by the British Government Regulator. Practices monitored and enforced by the Finance and Investment Standards Board. More information can be found at www.gov.uk.

Part 2:

Current Account Terms and Conditions

10. Restrictions on the Use of Multiple Accounts

10.1. To ensure the security and transparency of operations, each user is allowed to register and use only one account on the SVUEX platform. The creation and use of more than one account without prior written permission from SVUEX is prohibited.

10.2. In the event that a user is found to be using multiple accounts, SVUEX reserves the right to suspend access to all of the user's accounts without prior notice.

10.3. Users whose accounts have been suspended or blocked for violating this rule may contact SVUEX support services to resolve the situation and possibly restore access to the account after confirming compliance with all necessary conditions and company rules.

11. Insurance Provisions

11.1. **Insurance Coverage:** SVUEX Limited maintains a comprehensive investment insurance policy with HSBC Holdings PLC, designed to protect the financial interests of our investors. The insurance covers potential losses arising from non-fulfillment of obligations by SVUEX Limited as stipulated in the insurance certificate.

11.2. **Insurance Agreement Details:**

Insurer: HSBC Holdings PLC

Insurance Agreement Number: 433-1275B74Q1-1207CT

Company Address: SVUEX Limited, 128 City Road, London, United Kingdom, EC1V 2NX

Insurance Amount/Liability Limit: \$15,000,000 (fifteen million dollars)

Insurance Type: Investment Insurance for SVUEX Limited

Beneficiaries: The insurance policy benefits the company's investors, who may suffer losses due to the non-fulfillment of obligations by SVUEX Limited.

11.3. **Object of Insurance:** The insurance extends to financial interests regarding the responsibility to reimburse third parties for damages including operational losses, business shutdown, and associated legal and extrajudicial costs.

11.4. **Insured Risks:**

An insured event includes obligations to compensate for damages inflicted on third parties or company investors due to improper actions by SVUEX Limited.

Coverage also includes financial distress or bankruptcy of SVUEX Limited.

11.5. **Insurance Period:** The policy is effective from December 12, 2023, to December 11, 2026.

12. Rights and obligations of the parties

- The Investor has the rights and obligations for transactions performed by the Legal Representative.
- The transfer of authority to perform transactions on behalf of the Investor, including the transfer of instructions for the implementation of exchange transactions, is carried out by confirming the relevant instructions in the Investor's Personal Account. And also, by transferring cryptocurrency from the Investor's Account to the Legal Representative cryptocurrency wallet. Sending the Investor's cryptocurrency from the Investor's Account, as well as issuing other orders, is carried out by pressing the related button ("Invest", "Confirm", "Accept", etc.) in the Personal Account.
- Taking into account the type of order and the situation in which the Legal Representative operates, to perform the specified actions the power of Legal Representative is not required.

- The conclusion of this Agreement does not imply an additional daily report of the Legal Representative to the Investor on the situation in the cryptocurrency market or analytical consultations.

- To fulfill the current Agreement, the Investor undertakes to daily and independently monitor the current state of the Investor's Account in the Personal Account.

13. Settlement Procedures

- The period for reporting and settling the Agreement's execution encompasses the duration of the corresponding deposit, starting from the commencement date of order fulfillment.

- Implementation of the current Agreement by the Legal Representative begins when the Investor's cryptocurrency is received from their Investor Account and deposited into the Legal Representative Cryptocurrency Wallet, along with the activation of the corresponding button ("Invest," "Confirm," "Accept," etc.)

- The Investor has the privilege to add funds to their Investor Account in any amount and transfer cryptocurrency to the Legal Representative for executing the ongoing Agreement at any time, without the necessity of additional notification to the Legal Representative.

- Details regarding the profitability of the Investor's cryptocurrency are compiled by the Legal Representative, utilizing cryptocurrency exchange certificates, and are continuously available for review within their Personal Account as part of the Investor Account information.

- The Investor autonomously withdraws their compensation from the Investor's Account by transferring the corresponding cryptocurrency sum to their wallet, in accordance with the terms of the agreement.

- The Investor is entitled to receive cryptocurrency from the Investor's Account in

any amount within the available balances.

- All cryptocurrency payments are processed automatically and transferred in accordance with the deadlines set by the cryptocurrency provider.

14. Confidentiality

- The parties commit to not sharing any documents or information, directly or indirectly related to this agreement, with third parties, except for the Legal Representative employees responsible for conducting cryptocurrency exchange operations. Additionally, they agree not to disclose any details regarding their activities under the current agreement

- The confidentiality requirement remains in effect even after the contract termination and can only be lifted with mutual consent of the Parties.

- The Investor is obligated to maintain the secrecy of their Investor Account's login and password, and they assume the risk of potential adverse consequences resulting from any failure to adhere to this obligation. Furthermore, the Investor is obliged to promptly inform the SVUEX in case of any breach of the confidentiality of the mentioned information and request the suspension of the Investor's Account until the replacement of identifying details.

15. Payments

Payments into your Account or outside

Once your account is open, you will be able to make payments into your account:

- Payments to your account are made by transfer from crypto wallets.
- Through an exchange account or a third-party provider's crypto wallet.
- Through third-party payment systems and exchange offices.
- Payments and replenishments are calculated automatically.

*Please note

When sending funds to the SVUEX wallet or vice versa, be sure to indicate the correct recipient

address. If the recipient's crypto wallet is specified incorrectly, you may lose the funds sent.

When might a payment not be made?

If you try to make a payment without enough available money in your Account.

Payments may be checked before being made in line with our legal and regulatory obligations to help prevent fraud and financial crime. Sometimes this might result in payments being held, delayed or returned to the paying account. We will not be liable for any losses you incur as a result of us complying with our legal and/ or regulatory obligations.

We may refuse to carry out an instruction from you to pay money into or out of your Account if we are not reasonably satisfied that the proposed transaction complies with applicable laws and regulations.

16. Closing your Account

You can close your Account at any time by writing to us mailto:close_acc@svuex.com or do it yourself in your personal account. After closing your account by clicking the appropriate button, your account will still be stored for 30 calendar days in the archive, starting from the date of closure of your Account. You will have the opportunity to reinstate your account during this period.

We can terminate your Agreement with us and close your Account by telling you in writing at least two months before we intend to close your Account. The reason for this action can include instances where you consistently and/or frequently violate the terms of our Agreement with you, including these Terms and Conditions. In such cases, we reserve the right to terminate the Agreement promptly and close your Account.

We will also be entitled to end this Agreement immediately and close your Account if we reasonably believe:

- You might cause us to breach any law, regulation or code

- You have committed, or attempted to commit, fraud against us
- Any information you have provided to us in relation to your Account is false
- You are using or have used your Account for criminal or otherwise illegal purposes
- You have allowed someone else to use your Account inappropriately

17. Questions & Contact Information

We will always communicate with you in English.

If your contact details change, you must tell us as soon as possible. If you don't, we won't be held responsible if you do not get information or notices from us.

If you want to contact us, you can get in touch:

- By sending us a message on email help@svuex.com
- You can also request help through the [online](#) chat provided on the website and social networks:
- By Instagram [@svuexofficial](#)
- By X [@svuexofficial](#)
- By Telegram [@svuexofficial](#)
- By writing to us at Post in SVUEX Limited, 128 City Road, London, United Kingdom, EC1V 2NX.

Appendix №2

11 November, 2023

Broker	Lock in (in days)	ROI	Investment volume		Additional parameters
			min	max	
AI Broker Quasar	15	0,7%	\$10	\$70	<ul style="list-style-type: none">● Unlimited number of active AI Broker Quasar● Investment return after the end of the broker's lifetime● Fixed accrual on USDT● Broker's gas fee 0 cryptocurrency withdrawal fee
	25	1%	\$25	\$499	
	40	1,5%	\$500	\$1500	
	65	2%	\$2500	\$5000	
AI Broker Synergy	180	2,3%	\$2000	\$5000	<ul style="list-style-type: none">● Limited number of active AI Broker Synergy● Investment return after the end of the broker's lifetime● Fixed accrual on USDT● Broker's gas fee 0 cryptocurrency withdrawal fee● Selection of investment amount from 2000\$ to 25000\$● Possibility to select an additional period<ul style="list-style-type: none">● +1 year + 0.2% to income per day● +2 years + 0.3% to income per day● +3 years + 0.4% to income per day● +4 years + 0.5% to income per day
	365	3,5%	\$10000	\$25000	
AI Broker Prosper	35	1,2% (static) 1,1-1,4% (dynamic)	\$700		<ul style="list-style-type: none">● Unlimited number of active AI Broker Prosper● Investment return after the end of the broker's lifetime● Fixed investment amount● Broker's gas fee 0 cryptocurrency withdrawal fee● Select the cryptocurrency (to which cryptocurrency to charge)● Accrual of daily interest rate from an active broker<ul style="list-style-type: none">● Static● Dynamic (-0.1 / +0.2%)● Selecting the period of accruals from the broker to the client's balance<ul style="list-style-type: none">● Daily● Weekly +0.1% (credited daily to the broker's balance, then once a week transferred to the client's balance)
	50	1,6% (static) 1,5-1,8% (dynamic)	\$1600		
	75	2,2% (static) 2,1-2,4% (dynamic)	\$4000		

Broker	Lock in (in days)	ROI	Investment volume		Additional parameters
			min	max	
Kinetic AI Broker	40	1,4%	\$100	\$1000	<ul style="list-style-type: none"> • Unlimited number of active Kinetic AI Broker • Monthly ROI up to 87% • Investment volume 100 - 50,000 USDT • Own choice • Lock-in period 30 - 80 days • Accrual of daily interest rate from an active broker <ul style="list-style-type: none"> • Static • Dynamic (-0,15 / +0,25%) • Selecting the period of accruals from the broker to the client's balance <ul style="list-style-type: none"> • Daily • Weekly +0.15% (credited daily to the broker's balance, then once a week transferred to the client's balance) • Autoreinvestment: 10%, 25%, 50%, 90%, 100%
	50	2%	\$2500	\$5000	
	80	2,5%	\$10000	\$50000	

Appendix No3

Insurance Certificate



INSURANCE CERTIFICATE HSBC Holdings PLC
hereby confirms that it has taken risks for insurance
according to the information below

THE INSURER

SVUEX LIMITED
Company address : 128 City Road, London, United Kingdom, EC1V 2NX

INSURANCE AGREEMENT NUMBER	INSURANCE PERIOD
433-1275B74Q1-1207CT	From December 12, 2023 to December 11, 2026, both days inclusive.

INSURANCE AMOUNT / INSURANCE LIABILITY LIMIT

15,000,000 (fifteen million) dollars

INSURANCE TYPE

Investment Insurance Svuxex Limited

BENEFICIARIES

The insurance policy is considered to be concluded in favor of the company's investors, who may receive a loss as a result of non-fulfillment of obligations by Svuxex Limited.

OBJECT OF INSURANCE

The insurance coverage pertains to the financial interests of the insured party or parties, concerning their responsibility to reimburse third parties for damages incurred due to missteps, operational losses, shutdown of the business, alongside costs associated with legal and out-of-court proceedings.

INSURANCE EVENT / INSURED RISKS

1. An insured event includes any instance within the insurance period where, according to the law, an insured person becomes obligated to compensate for damages inflicted on third parties or company investors due to the insured person's inappropriate actions. This is contingent upon a claim being filed against the insured individual for such losses during the coverage term.
2. It also encompasses scenarios where the Policyholder is required to cover expenses for compensating losses to the Insured Person and/or another party acting in the interest of (or representing) the Insured Person, specifically those losses incurred by third parties or company investors.
3. Additionally, the insured event category includes the financial distress or bankruptcy of the insured entity, Svuxex Limited.
4. This definition aims to ensure comprehensive coverage for a range of incidents, from legal obligations due to wrongful actions to financial hardships impacting stakeholders, underlining the policy's breadth in safeguarding against various financial liabilities.


April Sharp
Senior Insurance Underwriter


Harold Moreno
Chief Executive Officer



This document is issued by HSBC Holdings PLC and is for informational purposes only. The extent of liability of the HSBC Holdings PLC insurance company in connection with the insurance coverage described here is determined by the provisions contained in the original insurance contract.

Large print available on request.

Last Updated May 2024

[Support](#) or [Email](#)
www.svuex.com

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London, EC1V 2NX. Registered in United Kingdom
No. [15342347](#). Authorized by the UK Government
and regulated under the rules and laws of the
United Kingdom.



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